## **MON Power Company Planned Power Outage**

A planned outage to upgrade facilities is slated for **Saturday**, **November** 7th 2020. The outages will occur from 5:30 am to 5:45 am and a second outage from 12:30 pm to 12:45 pm. Approximately 1450 customers will be affected in the vicinity of **Ballard**, **Forest Hill**, **Hinton**, **Talcott**, **Wayside**. Affected customers will receive the following automated call to the phone number associated with their account of record:

Hello. This message is from Mon Power. On Saturday, November 7th 2020, there will be 2 brief planned power outages to upgrade our facilities. The outage will affect customers in the vicinity of Ballard, Forest Hill, Hinton, Talcott, Wayside. You will experience a service interruption from approximately 5:30 am to 5:45 am and a second outage from 12:30 pm to 12:45 pm. If you have any questions please call: 800-686-0022. Mon Power thanks you for your patience and understanding while we perform this work to improve your electric service reliability.

Note this outage will allow the company to switch loads prior to and immediately following the larger outage affecting the City of Hinton on this day.